

# Middlesex 3 Transportation Study Employer Survey

Please complete and return to Chris Curry ([ccurry@nmcog.org](mailto:ccurry@nmcog.org)) by May 19, 2017.

Business name: \_\_\_\_\_

Business address with ZIP Code:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

1. Total number of employees at this location: \_\_\_\_\_

2. How many employees at this site reside in the following ZIP Codes?

Alternatively, you may email a list containing the number of employees residing in these ZIP Codes, along with the business name and address, to Chris Curry at [ccurry@nmcog.org](mailto:ccurry@nmcog.org)

ZIP Code	Community	Number of Employees
01730	Bedford	
01821	Billerica	
01862	North Billerica	
01803	Burlington	
01824	Chelmsford	
01863	North Chelmsford	
01731	Hanscom AFB	
02420	Lexington	
02421	Lexington	
01854	Lowell	
01850	Lowell	
01851	Lowell	
01852	Lowell	
01876	Tewksbury	
01879	Tyngsborough	

3. How many employees arrive to your work site or depart at the following times?

- a. 6:00 AM – 9:00 AM \_\_\_\_\_
- b. 9:01 AM – 3:00 PM \_\_\_\_\_
- c. 3:01 PM – 6:00 PM \_\_\_\_\_
- d. 6:01 PM – 9:00 PM \_\_\_\_\_
- e. 9:01 PM – 12:00 AM \_\_\_\_\_
- f. 12:01 AM – 5:59 AM \_\_\_\_\_

4. Please estimate the number of employees currently using the following modes of travel for their commute:
- a. \_\_\_\_\_ Drive alone
  - b. \_\_\_\_\_ Carpool
  - c. \_\_\_\_\_ Public transit
  - d. \_\_\_\_\_ Company shuttle
  - e. \_\_\_\_\_ TMA shuttle/vanpool
  - f. \_\_\_\_\_ Walk or bicycle
  - g. \_\_\_\_\_ Dropped off by family member or friend
  - h. \_\_\_\_\_ Other, please specify \_\_\_\_\_

5. Does your business provide any transportation assistance, incentives or services for employees?  
 \_\_\_ Yes    \_\_\_ No

If yes, please indicate the assistance, incentives or services provided below (check all that apply):

- \_\_\_\_\_ Door-to-door shuttle
- \_\_\_\_\_ Shuttle with fixed pick-up/drop-off locations
- \_\_\_\_\_ Transportation reimbursement
- \_\_\_\_\_ Transit subsidy
- \_\_\_\_\_ Transit card/pass (for travel to or from work)
- \_\_\_\_\_ Preferential parking
- \_\_\_\_\_ Guaranteed ride home in case of emergency
- \_\_\_\_\_ Other (please describe) \_\_\_\_\_

6. During the past year, has your business been negatively impacted by a lack of transportation options?  
 \_\_\_ Yes    \_\_\_ No

- a. If yes, please indicate the ways in which your business has been impacted in the past year:

\_\_\_\_\_ It is difficult to fill positions/prospective employees do not accept offers due to a lack of transportation.  
 Please estimate the number of people who have turned down a job offer: \_\_\_\_\_

\_\_\_\_\_ It is difficult to fill positions for specific shifts (e.g. late night) due to a lack of transportation options.  
 Please provide the hours for those shifts that are understaffed or difficult to staff due to transportation issues \_\_\_\_\_

\_\_\_\_\_ Some shifts/work hours are understaffed or some employees regularly arrive late due to infrequent transit service, unreliable transit service, or delays in the transit system.  
 Please provide the hours for those shifts that are impacted:  
 \_\_\_\_\_

\_\_\_\_\_ Other (please describe): \_\_\_\_\_  
 \_\_\_\_\_

7. Please estimate the number of employees who have quit in the past year due to transportation issues: \_\_\_\_\_  
(For example, they have quit because their commute takes too long, transportation costs too much, or transportation services are not available when they need them)

8. How would you rate employee parking availability at your site?

- \_\_\_\_ Excellent, there is usually a surplus of parking
- \_\_\_\_ Adequate
- \_\_\_\_ Sometimes problematic
- \_\_\_\_ Poor, there is a chronic shortage of spaces

9. Please describe any other transportation issues that impact your company or your employees:

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Thank you for completing the Middlesex 3 Transportation Survey! Your participation will help improve transportation along the Route 3 Corridor.